

# INTERNATIONAL TRADE CENTRE

## ChamberCustoms Import and Export Declarations The Service - FAQs



Our ChamberCustoms import and export declarations service was launched in January this year and, so far, we have helped many regional businesses fulfil their customs clearance requirements – successfully importing goods into the UK and also exporting goods to the EU and ROW.

We offer: -

- A high level of compliance and assurance for customers
- Confidence on tariff and data entry to remove fiscal risk; backed by the technical expertise of the market leader in this sector
- A wealth of international trade experience and expertise from across the trusted Chamber of Commerce network UK.

We receive a number of enquiries about the service that we offer and we hope that by putting together this list of FAQs, we can answer any questions that you may have and also provide you with the information you require when looking for an Agent to help you with your import and/or export declaration requirements.

Q - Do we need to be a member of the chamber for using your customs agent services?

A - No, however, due to demand we are giving priority to members and/or export documentation customers.

Q - What are the costs associated to your customs agent services?

A – Export declarations start from £30 + vat. Import declarations start from £65 + vat. Please register your details with [l.holt@hull-humber-chamber](mailto:l.holt@hull-humber-chamber) for more details regarding the costs involved.

Q - What are the service hours for your customs clearance service?

A - Monday to Friday from 9am to 5pm.

Q - What is your current turn-around time?

A - If we receive all of the required information to complete your declaration(s), we deliver within 1-2 business days. If information is missing, delays should be expected.

Q - Are you able to help us with T1 (Transit) documentation?

A – Yes, please [click here](#) for details of our Transit service.

Q - What kind of representation do you offer?

A - We only offer direct representation. If you wish to understand the difference

between acting directly or indirectly, please refer to the [UK Gov Guidance](#)

Q - We are selling on a DDP basis to our customer(s), can you help us with customs clearance?

A - We only support UK customs clearance, so would only be able to help with the UK export customs clearance. You would need to appoint a customs agent in the country where you are exporting to for the import customs clearance. Please also consider you will need an EU EORI number and register for EU VAT when selling on DDP basis.

Q - We are buying on a DDP basis from our supplier(s), can you help us with customs clearance?

A - Please note that if you are buying on a DDP basis, it is your supplier's responsibility to deal with both the export customs clearance at the country where they are exporting from and the import clearance here in the UK. In this case, they will also need a GB EORI number and to register for VAT in UK. The Chamber can only help with customs clearance for companies legally registered in the UK.

Q - We are buying on an EXW basis from our overseas supplier(s), can you help us with customs clearance?

A - We would only be able to support customs clearance in the UK. You will need to find a customs agent in the country where you are importing from. If you are buying on EXW from EU partners, please note you will need to appoint a customs agent to deal with the export clearance in the EU, get an EU EORI number and register for VAT in EU.

Q - We are selling on an EXW basis to our overseas customer(s), can you help us with customs clearance?

A - If you are exporting on EXW, you are not responsible for the customs clearance in the UK or at the country where you are exporting to. It is your customer's responsibility to do both. They will likely require a GB EORI and register for VAT.

Q - Do you know who can help us with EU Customs clearance?

A - We have plenty of members who offer logistic services including customs clearance. A list of members can be found [here](#). Please mention us when approaching them.

Q - Are you able to help us with Customs Declarations for goods moving via NI?

A - Yes.

Q – Can you help us with GVMS requirements?

A – We are able to generate GMRs for imports into GB and exports out of GB. Please contact our [ChamberCustoms team](#) beforehand.

Q – Do I need to do anything about CDS or will ChamberCustoms handle that for me?

A – We are CDS ready and lodging import declarations on [CDS](#). The Government has authorised all existing EORIs to use CDS. However, you will need to authorise ChamberCustoms/your customs agent to use your CDS Cash Account. You will also need to activate your Deferment Account for CDS. Please contact the [team](#) for further information.

We know that navigating trade documentation can be complicated. Please email [l.holt@hull-humber-chamber.co.uk](mailto:l.holt@hull-humber-chamber.co.uk) if you have any queries about trading internationally or want to find out more about our customs declarations services.

# CHAMBER CUSTOMS<sup>®</sup>

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